2008 Christmas Concert

Frequently Asked Questions

FIVE CONCERTS:
Thursday, December 11, 7:00 p.m.
Friday, December 12, 7:00 p.m.
Saturday, December 13, 2:30 p.m.
Saturday, December 13, 7:00 p.m.
Sunday, December 14, 4:00 p.m.

How do I get tickets? Two Convenient Ways:
1. Online: www.wcchapel.org, beginning Friday, November 21, 6:00 a.m., while supplies last.
2. In-person: Saturday, November 22, 9:00 a.m. – noon in the Chapel’s Student Ministry Worship Room, while supplies last.

As requested by many of our guests from the community and members of the Chapel family, there will be an increased percentage of tickets available to distribute online this year. However, if you don’t have internet access, there will be a generous quantity of tickets available the next day, Saturday, in the Chapel Student Ministry Worship Room.

How does online ticketing work? Everyone requesting tickets online will be required to create a new user account name and password before accessing the ticket request form. The user account must be created the day of ticketing - not in advance. Names and passwords created in previous years will not work. Once you create your new log-in on the day of ticketing, you will follow the directions on the ticket request form to reserve your tickets and request childcare, if needed.

How does in-person ticketing work? When you enter the line for tickets, you will be given a form to complete that will assist the Ticket Ministry Team in filling your ticket requests. Tickets will be distributed on a first-come, first-served basis until all tickets are distributed.

How do I pick up tickets I ordered online? Pick up your tickets at the Chapel in Room 156 (located in the East Hallway) on Saturday, November 22, 9:00 a.m. – noon, or Monday and Tuesday, November 24 and November 25, 9:00 a.m. – 7:30 p.m. If it will serve you better, we will be pleased to mail your ticket(s) to you. If the Chapel is your church home, please make every effort to pick up your ticket(s).

Ticket Limit? Each household may get 10 tickets total (not 10 per concert). Please be considerate; do not get more tickets than you are certain you can use.

If ticket supplies are exhausted, will there be a wait list? Once all tickets are distributed both online AND in-person, you may add your name to the wait list online at www.wcchapel.org, or by contacting the Ticket Center (757-941-1244).

What should I do with tickets that I don’t need? Please return unneeded tickets promptly to the Chapel. These tickets will be made available to guests on the waiting list. Please do not wait until the day of the concert to return tickets you will be unable to use, as it is often too late to re-distribute tickets on the day of the concert.

Can I exchange my tickets for another performance? High ticket demand and the existence of a waiting list make exchange rare. Contact the Ticket Center to inquire about an exchange. No exchanges will occur until the conclusion of in-person ticketing on Saturday, November 22.

General admission or reserved seating? Seating is general admission.

When should I arrive for the concert? Worship Room doors open one hour before the concert. All ticketed guests must be seated 15 minutes before the concert starts; available seats will be given to un-ticketed guests at that time.

May I save seats? Out of consideration for all guests, seat-saving is not permitted.

Is childcare available? Childcare is available for ages infant – five years. Be sure to indicate your childcare needs when you order tickets.

Do children require tickets? Ages six (6) and older require a ticket. Out of consideration for guests and performers, we strongly encourage parents to take advantage of the childcare provided by the Chapel or make other childcare arrangements.

Is the Chapel handicapped-accessible? What about handicapped seating? Yes. Handicapped parking is available in the East and West parking lots. Parking attendants will be happy to direct you to these spaces or to the drop-off area for easy access to the Worship Room. Handicapped-accessible seating is available on the floor of the Worship Room and in the balcony, which is reachable by elevator. Ushers will be on hand to guide handicapped guests to reserved seating.

What should I wear? The majority of guests wear business-casual attire or nicer.